

iServices

Consulting



HIGHLIGHTS

- Best in class services & support organization
 - Leverage iS5Com's domain expertise & experience in Hardened Applications
 - In-depth understanding of Communications Infrastructure within our core markets (IEC 61850-3, IEC 11613 Class 2, IEEE 1588, EN Certification)
 - Provide for Scalability, Performance
 - Optimization and security considerations for a dynamic Ethernet/IP based network
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At iS5 Communications, we care about the success of our customers. This is why we strive to ensure your Return on Investment is our top priority. Our Professional Services group of experienced domain experts will work with your teams to provide customized end-to-end solutions for your Mission Critical Networks.

Our consultants will work with you through an initial consult, implementation, and final deployment. Throughout this process, we will ensure your communications networks are designed with the highest level of performance, security, reliability, and scalability in mind while also adhering to industry standards.

iS5Com's Breadth of Services Include:

- Consulting – Security & Communications
- Design
- Planning
- Optimization
- Staging
- Configuration
- Commissioning & Acceptance Testing
- Project Management
- Network Management Systems Implementation and Customization
- Documentation as per the As-Built

Consultation Process

The Consulting Process includes but is not limited to the following activities:



Phase 1. Initial Consult

- » Initial meeting with an iS5Com Expert to assess and review business requirements
- » Evaluate the specific needs of the hardened application
- » Compile specific documents relating to your existing network and various elements connectivity
- » Assess and review to provide best practices for Design and Security considerations
- » Planning for a reliable performance-oriented design
- » Present design and documents to key stakeholders
- » Discussion and recommendations for stakeholder input
- » Proof of Design



Phase 2. Implementation

- » Ensure Network equipment specified as per design is available for onsite staging
- » Confirm the necessary hardware for configuration is accessible to the iS5Com Expert
- » Stage equipment in Controlled environment
- » Configure as per design
- » Test configuration connectivity
- » Demonstrate Proof of concept to stakeholders
- » Modify where required as per additional requests from stakeholders
- » Stakeholder approval
- » Deploy for infield Service



Phase 3. Deployment

- » Coordinate with key personnel for onsite work accessibility
- » Configure devices
- » Ensure configuration parameters are aligned with the Design
- » Test connectivity to stakeholder Operations Center
- » Handoff to stakeholder after the acceptance criteria is met



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